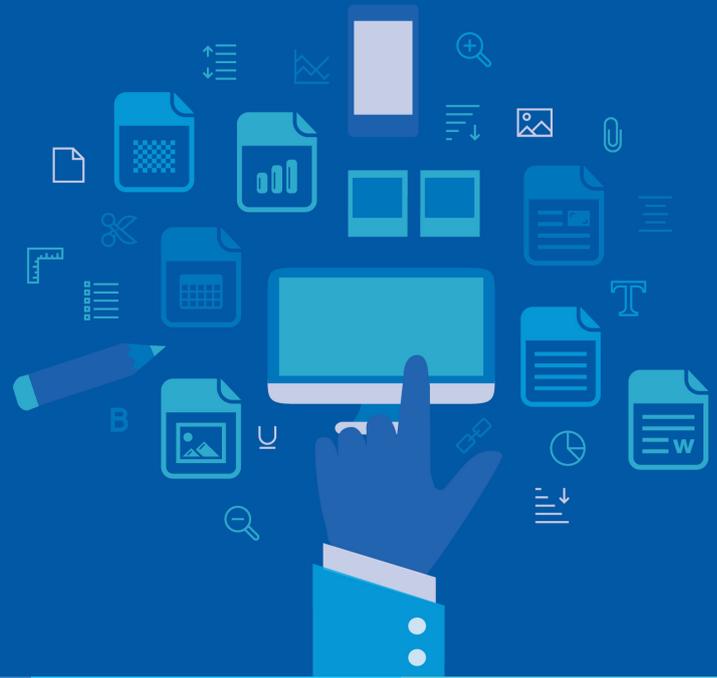


Client Spotlight

Solo Practitioner and Legal Assistant Achieve Flexibility with BigHand Professional



FIRM

Heather Lebischak,
Legal Assistant



SIZE

1-5 Users



SOLUTION

BigHand Professional



LOCATION

Kimberly, Alabama



BUSINESS BENEFITS

- Ability to work remotely
- Streamlined workflow
- Transparency of work status

Heather Lebischak is legal assistant working for an attorney who serves as legal counsel for a large corporation. Both Heather and her attorney wanted to transition to working remotely and knew that transparency of work and the ability to share and manage tasks would be critical to their success.

Flexibility and freedom

Heather had used BigHand's enterprise dictation and workflow solution at her previous firm in Alabama and had always championed its merits, so BigHand was the obvious choice for her when they began to evaluate voice and task management options. In her new role, it was important that she find something that would offer remote access to a team as small as two. Additionally, the solution needed to be easy to implement without the help of an IT department.

Remote working, without a loss of visibility

Heather and her attorney chose BigHand Professional because its subscription-based pricing model allowed for cost-effective access for their small team. The insight and efficiency gains achieved with BigHand allow Heather and her attorney to work with complete independence, at any time and place that suits them. From a central hub, Heather can find and action tasks, and her attorney can check the status. Heather comments, "Without BigHand, I would have had to wait around an office for work, whereas now, I address it as it comes in and my attorney knows it's handled."

"The biggest benefit of BigHand Pro is the freedom to work from anywhere, with complete transparency of task status, and real-time updates."

- Heather Lebischak, Legal Assistant

About BigHand Professional

BigHand Professional is a cloud-based voice and workflow solution that combines digital dictation, speech recognition and task management to allow users to create, generate and track legal tasks in or out of the office. It provides Enterprise-level features, without requiring large infrastructure or upfront investments, making it the ideal option for solo practitioners and small teams with 1-50 users.