

# BigHand Healthcare

Gain optimal efficiency, security and compliance, and deliver greater transfer of care for your patients with BigHand for Healthcare.

## Overview

The time pressures, need for security, and challenges of the healthcare industry are more pronounced than anywhere else – as shown in the Transfer of Care Initiative. Your Clinicians need to be more productive, while still delivering high quality of care and patient outcomes, all while staying compliant.

Health and Social Care Secretary for the UK, Matt Hancock, says: **“Only when the whole workforce has the chance to fulfil their**

**potential can the health and care system operate at its best”**. And that’s what we aim to deliver, with BigHand for Healthcare.

From automated processes to streamlined correspondence creation, our solutions tackle the challenges you face in the UK healthcare market.

## The BigHand Healthcare solutions

### BigHand One

A hybrid solution, BigHand One offers a blend of dictation, speech recognition and transcription into one scalable enterprise model, as no two healthcare organisations are the same. Inbuilt technology embeds clinical intelligence into documentation creation, ensuring structured data is captured from your clinicians’ narrative.

Ultimately, the BigHand One solution suite delivers secure transfer of care, and empower your teams to focus on what’s important: helping patients.

Everything within BigHand One is also available as a standalone solution, so whether you need a specific solution or a full suite of integrated products to enhance your healthcare organisation, BigHand can provide the solution you need.

### BigHand Clinical Correspondence

BigHand Clinical Correspondence empowers easier transfer of care across departments. Clinicians and administrative staff can work together seamlessly, boosting operational efficiency, reducing costs and delivering high quality correspondence, fast.

Combining:

- Configurable workflows
- Clinic lists
- Document approvals
- Clinician mobility apps
- Document export technology

### BigHand Dictate

Use your resources more effectively, streamline your processes and spend more time on core work. Healthcare staff can record on a variety of devices (desktop, mobile, tablet) and easily share, prioritise and track their voice files all thanks to our industry-leading technology. Critically the workflow element means work is distributed and actioned in the optimum way.

## BigHand Speech Recognition

Optimise your resources, enable self-sufficient, mobile working, and save costs with advanced speech recognition and document production.

Transcribing a 300-word recording would take a Clinical Secretary around 5 minutes, whereas it would only take our Speech Recognition platform a matter of seconds. This powerful solution helps clinicians easily create letters, reports, patient notes, and voice enable EPR systems.

## BigHand Go

Enable your clinicians to stay productive no matter where they are. They can easily dictate, send, amend and track tasks in the BigHand Healthcare workflows using tablet or mobile devices, with all the necessary information required for support staff to pick up and process. Full workload synchronisation and mobile device management help to streamline the transfer of patient care, on the go.



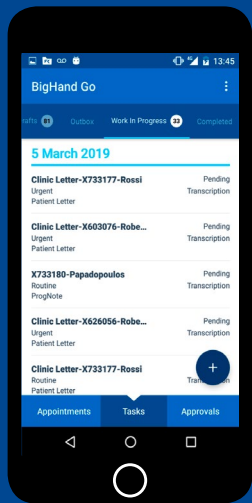
Optimise and  
enhance your clinical  
documentation, with  
BigHand for Healthcare

## Key features

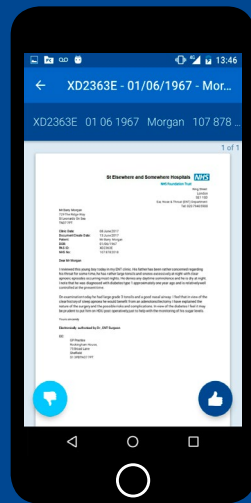
- Can be used by other systems (such as EPR, EMR, EDMs or GP document transmission systems)
- Can look up patient or GP demographics from any 3rd party clinical system such as PAS/ EPR or a Data Warehouse
- With Speech Recognition, Voice enable EPRs or similar systems without always needing secretarial support
- Your Trust can become paper-light and lower document production costs by reducing the associated costs of printing draft transcription for approval

## Business benefits

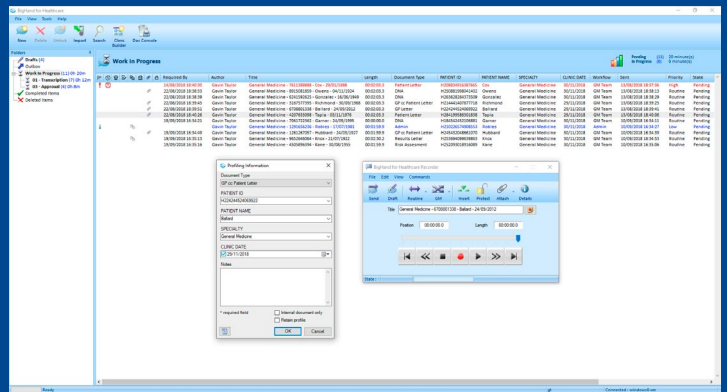
- Enable your professionals to work on-the-go, helping your organisation meet patient SLAs
- Streamline your document production process with in-built approval functionality and access to Speech Recognition (optional)
- Save time by streamlining the document production processes and improve turnaround times
- Simplify administration by linking documents to patient records more quickly and easily
- Increase capacity by automating the time-consuming and laborious tasks



Work in Progress

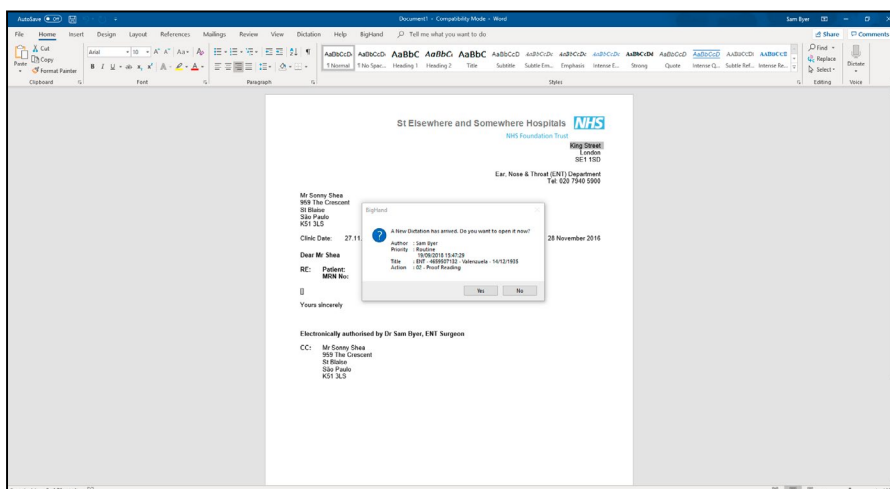


Clinical correspondence



Recorder window with profiler

## Clickable alerts



We have been able to remove chunks of time where staff were using the last part of their shift to complete their paperwork - they are now able to work in flow much better, by dictating notes immediately following a patient visit, rather than 'batching'

BigHand for Healthcare user