

The 2022 Legal Workflow Survey Finds...

55% (NA) **45%** (UK)
plan to implement **workflow technology** to manage legal support tasks in the next 24 months.

64% (NA) **61%** (UK)
expect to **lose >60% of support staff** within 5 years and half rate recruiting staff with similar experience **as >7 out of 10 for difficulty.**

50% (NA) **52%** (UK)
have **no or only partial visibility** of the **capacity or utilization** of support staff.

55% (NA) **48%** (UK)
of those working in support services would look for a new job if required to work **more than three days** in the office.

81% (NA) **78%** (UK)
are still **manually delegating tasks** to support staff working in both the office and at home.

71% (NA) **63%** (UK)
have **received client pressure** to make sure legal work is completed by the most **cost-effective resource.**

