



PRESS RELEASE

I.R.I.S. supplies BigHand to CMS Derks Star Busmann

Meerssen, 19 April 2010 – The stock exchange listed company I.R.I.S., (EURONEXT Brussels: IRI), specialized in Intelligent Document Recognition (IDR)¹, Enterprise Content Management (ECM)² and complex infrastructure for Information and Communication Technology (ICT)³, is pleased to announce that it has **implemented the digital dictation system, BigHand, in the law firm of CMS Derks Star Busmann.**

Its employees are now able to dictate directly to their office network infrastructure before sending the material to one of the CMS branch administration departments for processing. The introduction of BigHand means increased quality and accelerated service delivery to the client. The system also makes new work flows clearer and less complicated.

CMS Derks Star Busmann is a legal service provider in the Netherlands, working with 220 lawyers, solicitors and tax consultants at the highest level on behalf of companies, institutions and governments. The firm provides the full range of legal specialties, including advice and assistance with formal transactions, financing, real estate projects and commercial projects. CMS was awarded the title of 'Mid-Market Legal Advisors of the Year' by Acquisitions Monthly in 2009. BigHand is being implemented in all the branches of CMS Derks Star Busmann.

The administration of CMS Derks Star Busmann was recently restructured, moving away from the one-to-one situation between lawyer and secretary to one in which the practice is supported by personal assistants. A back office was set up for the creation of documents and other production work. This change doesn't only mean more efficient admin support for the practice groups, but also delivers cost savings.

"Digital dictation is a tool for distributing work more efficiently among the secretaries. Deploying our secretarial staff more flexibly means that they are able to work for multiple divisions", says Marten Kroese, financial director at CMS Derks Derks Star Busmann. "For us, digital dictation means that we

¹ **IDR (Intelligent Document Recognition)**: automatic recognition of the content of structured (forms) or non-structured documents (incoming post, invoices etc.)

² **ECM (Enterprise Content Management)**: acronym for the technologies relating to electronic content management.

³ **Optimized IT infrastructure**: "best-in-class" architecture for servers and digital storage, including consolidation and virtualization

can send the recordings and documents electronically to that secretarial pool which has the capacity to accept the work at that particular time. The workflow and workload are easier to manage this way than with analogue tape-based dictation.”

Two practice groups tested two different systems in production, with BigHand coming out as first choice. Says Kroese: “One of the requirements of the new system was that it had to fit in with our new way of working as regards secretarial support. BigHand came out on top both on the price/quality level and the ease of use for fee earners and secretaries, as well as ICT administration.”

According to Kroese, their acquaintance with I.R.I.S. also had a positive influence. The project management in particular and the way in which the pilot was supported was appreciated by the firm. “We were already working with iManage WorkSite through I.R.I.S.”, says Kroese. “We are confident that, as a partner, I.R.I.S. can offer continuity in support. The implementation phase is important, but so too is the continuity that I.R.I.S. can offer us over the long term.”

Dries Ausems, Business Development Manager at I.R.I.S., says: “We were able to convince CMS of the stability, flexibility and advanced possibilities of BigHand, even though they had another pilot running with another enterprise digital dictation system. All the CMS branches switched over without hesitation and are now benefiting from the advantages of BigHand.”

About I.R.I.S.

The mission of I.R.I.S. to increase the productivity and know-how of its clients by helping them better manage their documents, data and information.

I.R.I.S. Products & Technologies develop technologies and products within the field of Intelligent Document Recognition and commercialize the product portfolio worldwide through strong partnerships.

I.R.I.S. Professional Solutions offer companies and governments the chance of finding in one single company innovating know-how and cutting-edge technology for the effective management of their documents, data flows and information infrastructure.

I.R.I.S. employs more than 600 people, spread over branches in Louvain-la-Neuve, Vilvoorde and Antwerp (Belgium), Orly (France), Windhof (Luxembourg), Amstelveen and Maastricht (Netherlands), Aachen (Germany), Delray Beach (Florida, United States), Hong Kong (China) and Oslo (Norway).

For more information, please visit www.iriscorporate.com – www.ecm.irislink.com

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