



News release

Dr Meyer-Dulheuer & Partner increases efficiency and security for legal clients via BigHand Digital Dictation

German Patent Attorney finds workflow efficiency and security improve via BigHand dictation software, enhancing its overall legal service to clients

Frankfurt, Germany – 22nd January 2009 – Frankfurt-based Patent attorney Dr Meyer-Dulheuer & Partner has announced the firm has experienced a significant improvement in document turnaround time since installing BigHand Digital Dictation workflow software. BigHand technology has also provided added security for the firm's clients, and enabled a considerable reduction in the administration of dictations. German legal technology vendor r.o.w. consulting GmbH & Co. KG managed the installation of BigHand software.

Dr Tim Meyer-Dulheuer, partner at the firm, commented:

“Prior to installing BigHand technology we were originally just using standalone handset recorders, without any workflow management element. Organising and administering dictations was proving very difficult and time consuming. By contrast BigHand software is very easy-to-use, as well as being a highly efficient productivity tool.”

“We have seen a direct effect in the speed at which documents are being produced and going out to our clients. One of the benefits for the attorneys is that work can now just be sent to a pool of secretaries, and whoever has capacity will take the dictation and transcribe it.”

“Ease-of-use is important in other ways too; for example the cost of managing the dictations has decreased enormously, as with BigHand software admin is automated. With our previous system, this took a considerable resource to manage and now we have a lower resource overhead.”

David Jones, BigHand's Head of European Sales, commented:

“As an innovative and highly-respected growing practice, Dr Meyer-Dulheuer & Partner put efficiency and client confidentiality at the heart of their legal service. We were delighted to address these issues directly when we replaced their incumbent 'standalone' dictation machines with the BigHand3 dictation workflow management system.”

BigHand Digital Dictation is now used by over 650 law firms worldwide.

For more information visit <http://www.rowcon.de> or email info@rowcon.de



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Editors

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About BigHand

A Microsoft Gold Partner and BlackBerry ISV Partner, BigHand is based out of London, Chicago, Sydney and Toronto. BigHand is the leading digital dictation vendor in the global professional services sector. BigHand3 was awarded "Best of Breed System of the Year" at the Legal Technology Awards for 2008, and nominated as 'New Product of the Year' at the LTN Awards 2008. BigHand was named as the fastest growing legal software developer in The Sunday Times Microsoft Tech Track 100 league tables for both 2006 and 2005. BigHand was also recognised by Deloitte as one of the 500 fastest growing software vendors in Europe in 2006. Additionally BigHand was voted "Best Legal Office Technology System 2004" from votes from over 14,000 lawyers and IT managers across the legal sector at the LOTIE Awards. BigHand's leading product also won the Society for Computers & Law IT Award in 2003 for "the most outstanding application of information technology to the law". Further information is available at <http://www.bighand.com>.