

BigHand Assign Managed Reporting Services

Managing MI & reporting services

Law firms need access to accurate, effective and timely management information and frequently this is needed in formats, reports and outputs that do not currently exist within their existing management information environment. Many firms have looked to employ in-house teams to assist with this critical business need but often find it difficult to find the individuals with both the right reporting skills as well as legal domain expertise.

Furthermore, law firm management information requirements can be very irregular meaning which means that the retention and up skilling of in-house reporting staff has become a key challenge to law firms. Faced with these resourcing challenges, law firms are now looking at alternative approaches to meeting their day-to-day management information needs.

BigHand Assign

To meet to the business information needs of todays law firm, BigHand has launched BigHand Assign, a managed reporting service specifically for law firms. Clients of BigHand Assign can access legal BI and reporting specialists quickly and easily who can respond to a law firms ongoing reporting requirements ensuring that the business needs of the law firm are maintained.



BigHand Assign provides law firms with an advanced reporting service that sits alongside their internal users and existing reporting environment without the need for any further capital investment. This ensures that clients are able to effectively manage the

changing requirements and expectations of their users in a timely and cost effective manner. BigHand Assign is a flexible service that can be tailored to the requirements of law firms of all sizes, jurisdictions, practices and specific management information requirements. BigHand Assign provides law firms with a comprehensive management information reporting service that caters to their reporting needs over the short, medium and longer term.

Why BigHand Assign?

- Expertise**
Clients have access to best of breed legal BI and reporting experts
- Responsiveness**
BigHand Assign has a dedicated team ready to respond to reporting requirements
- Flexibility**
Access the BigHand Assign service when you need it
- Reassurance**
BigHand Assign clients have the support of an expert team
- People**
BigHand Assign clients don't need to recruit or train a dedicated in-house reporting team
- Cost**
Maximise the benefit of your legacy management information environment
- Process**
BigHand Assign provides rigorous scoping, testing and deployment processes
- Risk**
BigHand Assign avoids the loss of knowledge resulting in staff turnover

BigHand Assign Full Lifecycle Management



Alignment

"It is difficult to predict law firm management information requirements and having onsite staff to manage these often irregular needs is not an effective use of resource."

End User Management

"Using BigHand Assign means that we are better able to service our users with the information they need at the right time. Their superior processes and knowledge of the legal market also means that they are able to deliver a solution that often exceeds our user's expectations."

Peace of mind

"Providing effective management information used to be a challenge to our in-house business services team. With the quality of the BigHand Assign team this is no longer an issue and we are able to focus our internal resource on other critical business services."

BigHand

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